Introduction

Strategy

## Climate, enterprise, learning and diversity equity and inclusion (DE&I) metrics

Climate	-50% We have an ambition to at least halve the climate impact of our financing activity by 2030, against a 2019 baseline, and align with the 2015 Paris Agreement	<b>50%</b> we plan to reduce th carbon intensity of or in-scope Assets unde Management by 50% 2030, against a 2019 baseline <sup>(1)</sup>	educe the reduction in en nsity of our from our direct sets under operations <sup>(2)</sup> by nt by 50% by against a 2019		we have climate of financing of 2025. provide of for EPC propertie	<b>DODD</b> e a target to provide £100 billion and sustainable funding and between 1 July and the end . As part of this we aim to at least £10 billion in lending A and B rated residential ies between 1 January 2023 end of 2025		We plan to phase out of coal for UK and non-UK customers who have UK coal production, coal fired generation and coal related infrastructure by 1 October 2024, with a full global phase out by 1 January 2030		
Enterprise	<b>250,000</b> interventions delivered to start, run, and grow a business	<b>355,000</b> individuals and businesses supported by enterprise programmes	<b>30,000</b> number of youth interventions <sup>(4)</sup>	of those support be base regions	ed will ed in outside & South	<b>60%</b> of supported provided will be to women <sup>(3)</sup>	209 of suppor provided from an o minority backgrou	rt will be ethnic	<b>20%</b> of those businesses supported will be purpose-led <sup>(3)</sup>	
Learning	<b>15m</b> financial capability interactions delivered between 2021-2023.				<b>2m</b> additional customers helped to start saving between 2021-2023. <sup>(5)</sup>					
<b>DE&amp;I</b> ດິດິດິ	<b>Gender balance</b> in our CEO-3 and above global roles by 2030. <sup>(6)</sup>			of collec	14% of colleagues from an ethnic minority background in our CEO-4 and above UK roles by 2025. <sup>(6)</sup>					

- (2) Direct own operations is defined as Scope 1, Scope 2 and Scope 3 (paper, water, waste, business travel, commuting and work from home) emissions. It excludes upstream and downstream emissions from our value chain.
- Youth interventions supported through enterprise and entrepreneurship is a new metric for 2022
- (5) Includes instances where customers had existing savings with other banks and transferred them into a NatWest Group account.
- (6) To maintain integrity, we remove colleagues from our reporting that sit in CEO-3 and above that do not hold leadership or influential roles.